

HSBC UNVEILS 24-HOUR LIVE FX TRADING FOR RETAIL AND SME CUSTOMERS

HSBC now offers 24-hour¹ access to live foreign exchange (FX) pricing and trading for retail and SME investors via online and mobile banking with Get Rate.

Historically, the domain of corporate customers, Get Rate now provides HSBC's entire customer base the opportunity to capitalise on the real-time FX market.

HSBC's 24-hour FX capability contrasts with other banks in Australia that are limited to providing fixed FX rates out of business hours.

HSBC's Head of Savings and Investments, Michael Danby, said: "We are seeing growing demand among customers for live 24-hour FX trading. Since introducing this around-the-clock functionality, we have seen an increase of 30 per cent among retail and SME customers trading FX online. By offering live foreign exchange on online and mobile banking, HSBC is meeting this growing customer demand and improving the overall FX experience for our customers."

HSBC's Get Rate allows investors to:

- Trade up to 19 currencies: AUD, AED, CAD, CHF, RMB, DKK, EUR, GBP, HKD, JPY, MXN, NOK, NZD, SAR, SEK, SGD, THB, USD and ZAR²
- Trade cross-currency pairs not limited to AUD as the base currency
- Access transferred FX funds instantly³
- Use Get Rate via internet and mobile banking.

Get Rate complements HSBC's broader range of international banking services and products such as Foreign Currency Accounts; Dual Currency Investment; Global View and Global Transfers. Investors can access Get Rate at www.hsbc.com.au/getrate.

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Notes to editors

Footnotes

¹ 24-hour access is not available between 12.00 AM Saturday – 8.00 AM Monday. 24-hour access is for transfers between linked Personal and Business HSBC Australia accounts and selected currencies.

² Renminbi is only available for eligible Personal Foreign and Multi Currency Accounts.

³ For Telegraphic Transfers, Get Rate is not available on weekends, and during Australian and US public holidays. When Get Rate is not available, standard board rates will apply.

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HSBC Bank Australia

In Australia, the HSBC Group offers an extensive range of financial services through a network of 35 branches and offices. These services include retail and commercial financial services, financial planning, trade finance, treasury and financial markets, payments and cash management and securities custody. Principal HSBC Group members operating in Australia include HSBC Bank Australia Limited (ABN 48 006 434 162 and AFSL 232595) and The Hongkong and Shanghai Banking Corporation Limited (ABN 65 117 925 970 and AFSL 301737).

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